

CTS USA 50 YEAR LIMITED WARRANTY

CTS Fabrication USA inc. provides this limited warranty to property owners ("Owner") who have installed CTS Copper Flange Adapters in conventional commercial or residential plumbing and mechanical systems.

COVERED PRODUCTS

This warranty applies to the following CTS products:

- CTS Copper Flange Adapters

WARRANTY COVERAGE

CTS Fabrication USA inc. warrants that the above products will be free from defects in design and workmanship for a period of **fifty (50) years** from the date of installation on the Owner's property. This warranty is **transferable** to subsequent property owners during the warranty period.

WARRANTY CLAIMS

To make a claim under this warranty, the Owner must:

1. Promptly notify CTS Fabrication USA inc. of the product failure by calling the number listed below.
2. Return the defective product to CTS Fabrication USA inc. for inspection.
3. Allow CTS Fabrication USA inc. to determine whether the product is defective.

If the product is found to be defective, CTS Fabrication USA inc. will, at its discretion, **repair or replace** the product.

EXCLUSIONS

This warranty does **not** cover:

- Failures of other products, systems, or components used with the covered product.
- Damage due to improper installation, misuse, abuse, or natural disasters (e.g., flooding, windstorms, lightning).
- Unauthorized modifications or attachments.
- Improper selection, application, or use of the product.
- External physical or chemical conditions (e.g., aggressive water, corrosive environments).
- Products sold before June 10, 2024, or after any revised warranty terms are published.
- Any other causes beyond CTS Fabrication USA inc control.

LIMITATIONS

CTS Fabrication USA inc. disclaims liability for special, incidental, or consequential damages. This is the sole warranty provided and replaces all other express or implied warranties, including warranties of merchantability or fitness for a particular purpose.

CTS Fabrication USA inc. reserves the right to modify the terms of this warranty at any time. However, the warranty in effect at the time of installation will govern.

WARRANTY SUPPORT

For warranty assistance, please contact: CTS Fabrication USA inc. 916 852 6303